

## Terms and Conditions

1. Buhala Lodge reserves the right to deny access to the property to any party not behaving appropriately according to the expectations of the lodge.
2. We, (Buhala Lodge), also reserve the right to deny access to any and all persons, who have not made the appropriate payments to gain access to the facilities.
3. The guest, needs to check the invoices sent to them by Buhala Lodge thoroughly. Buhala Lodge will not be held responsible for any and all invoices that are incorrect at time of payment. Invoices received by the guests, should be checked thoroughly and if there are any discrepancies or queries, Buhala Lodge should be contacted immediately on [reservations@buhala.co.za](mailto:reservations@buhala.co.za) or +27 (0) 83 272 2150, to rectify the problem.
4. All rates quoted are subject to change.
5. Invoices that are already paid in full, will be honoured at the rates quoted at time of confirmation of booking.
6. Buhala Lodge, its owners, staff and or managers, will not be held responsible for any injury, and or loss of property while guests are residing on the premises. Guest will be responsible for taking care of their own property and belongings.
7. Buhala Lodge will not be responsible for any refunds to guests, who cancel accommodation over the Festive season, public holidays, or Alfred Dunhill Tournament.
8. Guests need to inform Buhala Lodge of any special needs and or requests before their arrival at the lodge.
9. Buhala Lodge is situated in a wild life area. Areas where guests are not allowed to walk are clearly demarcated but should a guest wander off and is injured, Buhala Lodge cannot be held responsible.
10. We are a licenced property so we reserve the right to refuse any alcohol other than that purchased using our liquor licence, to enter our premises.
11. No alcohol will be served to minors and proof of identification will be requested.
12. Buhala Lodge do not have any self-catering facilities. Any person who proceeds to bring food or spoilable consumables onto the property, will in effect be breaking the conditions of the property and may be asked to leave the property. No food will be allowed in any bedroom and all meals will be served out of the kitchen of our licenced restaurant only.
13. When leaving the premises, all guests must make sure that all their belongings is on their person. Buhala Lodge will not be held responsible for any items whether it be clothing or other personal items, left behind on departure.