

Security Policy

1. Buhala Lodge hereby advises guests that all measures will be taken to ensure the security of guests where needed.
2. Two gates are entered through in order to reach the property and Buhala Lodge will ensure that both these gates are locked at the appropriate time when all guests have arrived or at night fall.
3. Buhala Lodge urges guests to please assist in security measures by ensuring that all vehicles and or trailers or any form of transportation (mechanical or not), is locked by a key that is possessed only by themselves.
4. Guests are also urged to make sure that bedroom doors are locked in the evening when they turn in.
5. Buhala Lodge and its staff and or management, will ensure that all doors, windows and any other access points, are locked before departing from the premises.
6. Should a guest wish to leave earlier than when our office opens (06:30), they may arrange this with the managers on duty the night before. Please note that this must be arranged the previous night or else the guests may not be able to exit the building and or premises due to the doors and gates being locked.
7. When guests check in, they will be furnished with a room key to lock the door. Guests must hand this key back to the Buhala Lodge reception when they depart from Buhala Lodge. Should a guest not remember to hand in their key, they will be prompted to courier this back to Buhala Lodge as early as possible.
8. Buhala Lodge take great pride in the staff members they employ so as to ensure the safety of guests at all time.
9. Security cameras capturing CCTV footage, is visible in some of the public areas. Buhala Lodge reserves the right to review this footage at any time if we may suspect suspicious behaviour.